Statutory Requirements (In order to remain fit for registration you must comply with the requirements of the care standards Act 2005 and the Children's Home Regulations 2001 made under that ACT

OFSTED ACTION PLAN JUNE 2009

Statutory Requirements

HARINGEY PARK CHILDREN'S HOME

Regulations	ACTION REQUIRED	ACTION TAKEN	BY WHOM	DATE COMPLETED
Regulations 24		The Manager will ensure	The manager	06/07/09
	1. Ensure that staff and young people	that the young people and		
Standard 16	have access to the home's current	staff will have access to the		
	complaints procedure on site and	homes complaints		
	that received complaints and how	procedure.		
	they are resolved are fully	All complaints made by the		
	documented.	young people will be fully		
		investigated. Feedback will		
		be given back to the young		
		person, either written or		
		verbal or both of the out		
		comes or progress made.		
		The monitoring of systems		
		will be done by the		
		manager.		
Regulation 16.	2. Ensure that staff document		Haringey Park	06/07/09
	comprehensive and accurate		Management team	
Standard 19	information in the home's missing			
	person's log)			
(Regulation 11)	3. Ensure that staff consistently	All young people risk	Manager	30/06/09

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Standard 2	document young people's risk	assessments will be updated	Deputy	
	assessments	according to new		
		developments of risk		
		identified.		
(Regulation 31)	4. Ensure all parts of the home,	This is currently in	Manager	06/07/09
	especially the reception area carpet	progress. Carpet is being		
Standard 24	are kept clean and well maintained.	laid in the front entrance.		
(Regulation 34).	5. Ensure that the quality of care	The manager will monitor	Manager	
	provided by the home is improved	the homes quality of care	Deputy	
Standard 33	by staff promptly addressing	by means of the reg 34		
	weaknesses highlighted in monthly	audit within the home. Staff		
	monitoring reports.	will also be encouraged to		
		address monitor quality		
		care and use staff meetings		
		to suggest improvements to		
		current systems.		
(Regulation 23).	6. Ensure that staff consistently	The safer Food better	Manager	08/07/09
	record daily fridge and freezer	Business documentation	Deputy	
Standard 26	temperatures.	has been introduced to		
		support the monitoring of		
		the food hygiene system		
		within the kitchen. All		
		recording of food		
		temperature will be		
		recorded in this log book.		

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Notice of requirement to Improve.	Action to be taken and by whom		
1. Ensure that staff and young people have access to the home's current complaints procedure on site and that received complaints and how they are resolved are fully documented	All Actions 1-6 to be completed by the 01/09/2009 The Manager will ensure that all Notice of requirements to improve will be completed by the 01/09/2009.		
2. Ensure that staff document comprehensive and accurate information in the home's missing person's log)			
3. Ensure that staff consistently document young people's risk assessments			
4. Ensure all parts of the home, especially the reception area carpet are kept clean and well maintained.			
5. Ensure that the quality of care			

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provided by the home is		
improved by staff promptly		
addressing weaknesses		
highlighted in monthly		
monitoring reports		
6. Ensure that staff consistently		
record daily fridge and freezer		
temperatures		